

Braeside Patient Participation Group Meeting Thursday 13th March 2014 at 6.00. p.m. at the Surgery

Agenda

- 1) Apologies for absence
- 2) Notes of Meeting held on 14th January 2014
- 3) Matters Arising including West Kingsdown, Hextable etc
- 4) Chairman's report. See attached
- 5) Virtual group
- 6) Surgery items including survey
- 7) Clinical Commissioning Group [CCG]
CCG chairs' meeting Thursday 28th January and PPG Chairs meeting Thursday 6th February
- 8) Annual review formality and AGM?
- 9) Future plans:- targeting, newsletter
- 10) Any other business
- 11) Date of Next meeting

Terms of reference – Braeside PPG

To facilitate good relations between the Practice and patients by communicating patients' experience, interests and concerns and by providing feedback to the Practice on current procedures and proposed new developments of mutual interest.

To explore ideas identified from patient surveys.

To be a forum for ideas on health promotion and self-care.

To evaluate and review the effectiveness of the PPG not less than once a year.

Members of the PPG make a commitment to respect Practice and patients' confidentiality at all times